



## CLIENT INFORMATION

### Appointment Policies:

**New clients:** We ask that you please send your pet's records in advance to help us prepare for your visit. You may have your records emailed to us at [info@43aah.com](mailto:info@43aah.com). This will ensure you have the most efficient appointment possible - thank you!

**Deposits:** To save your appointment time with the doctor, we will collect a deposit equal to the exam fee. The deposit is forfeited if no-showed or not canceled at least 24 hours prior to the appointment. Please note: If your appointment is on a Monday, you must cancel on Friday.

**Our Privacy Policy:** Your privacy is protected by law. The personal information below and your pet's medical records are legal medical documents protected by law against unauthorized release of any and all information. You can be assured your information will not be shared with any person, company or business not immediately associated with this hospital. Your information will be used solely for the purpose of providing veterinary care.

Dr.  Mr.  Mrs.  Ms.  Miss

Date: \_\_\_\_\_

Caregiver's Name (adult-over 18 yrs old): \_\_\_\_\_

Other Authorized Caregiver names (adult - over 18 yrs old): \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

Name / phone number of previous veterinarian: \_\_\_\_\_

May we call for record transfer? YES  NO

### Payment Policy: Fees are due at the time services are rendered.

- There are no payment plans.
- We recommend Trupanion Pet Insurance.
- We regret that we are no longer accepting checks.

43rd Ave. Animal Hospital maintains strict sanitary conditions to prevent the spread of infectious disease. All pets hospitalized/boarding must be properly immunized and free of internal and external parasites. Pets not current on immunizations and/or with external/internal parasites will be updated/treated at the customary fees.

I agree that 43rd Ave. Animal Hospital may use photographs of me or my pets with or without my name and for any lawful purpose, including, for example, such purposes as publicity, illustration, advertising, and Web content.

YES  NO

**I understand and agree to the information above regarding payment and preventive care.**

Signature: \_\_\_\_\_

Client #: \_\_\_\_\_